



jccEgov.com

Fall 2010

Quick Facts

County Administrator

Robert C. Middaugh.....253-6603
or rmiddaugh@james-city.va.us.

County offices

The County Government Center is located at 101 Mounts Bay Road. Satellite Services is located at 3127 Forge Road in Toano. Hours are 8 a.m. to 5 p.m.

Get involved

Apply to serve on one of the County's Boards and Commissions, 253-6609.

Government channel

JCC TV is available to Cox Cable subscribers or online at jccEgov.com/jccTV48.

Job line

For County job information, call 253-6736.

Citizen newsletter

"e-FYI" is available online at jccEgov.com/fyi.

Website

jccEgov.com

E-mail

Sign up for County information at jccEgov.com/subscribe.

Facebook and Twitter

Connect with the County at facebook.com/jamescitycounty and twitter.com/jamescitycounty

Welcome, new residents

Welcome to James City County!

Ever since English explorers established James Towne in May 1607, our citizens have enjoyed a quality of life unexpected by those early settlers. We have an outstanding community, excellent business opportunities, moderate climate, beautiful waterways, and natural surroundings.

We hope this quick reference for government services will make it easier for you to get started on your new life here.

We are proud of our police and fire departments, schools, libraries, parks and recreation facilities, public utilities, and other services provided to our citizens.

We're happy that you have chosen James City County as your new home!

Board of Supervisors

James City County is divided into five election districts, each of which is represented by elected Supervisors and School Board members. Supervisors' terms are staggered, with members representing Roberts, Stonehouse, and Berkeley Districts elected in one year and Powhatan and Jamestown elected two years later.

The Board meets in regular session on the second and fourth Tuesday at 7 p.m. each month, except for August and December when it meets only on the second Tuesday. Work sessions are held at 4 p.m. on the fourth Tuesday. Meetings are open to the public and televised on Cox Cable's Government Channel JCC TV and streamed on jccEgov.com.

The Board Secretary may be reached at **253-6609**.

Board of Supervisors and Districts

Bruce C. Goodson Roberts
James O. Icenhour, Jr. Powhatan
Mary K. Jones Berkeley
James G. Kennedy Stonehouse
John J. McGlennon Jamestown

✓ **Bus schedules, 220-5493**

Williamsburg Area Transit Authority (WATA) serves transportation needs in the Greater Williamsburg area. For schedules and rates, see williamsburgtransport.com.

✓ **Emergency preparedness, 564-2140**

For information on disaster shelters, the County's emergency operations plan, disaster emergency numbers or general information on disaster preparedness, contact Emergency Management at the phone number above.

Register your phones, e-mail addresses, and pagers to receive emergency notifications from County officials at JCCAlert.org.

For information about Citizens Emergency Response Team (CERT) training, call the Public Fire Education office at **253-0574**.

✓ **DMV Select, 804-497-7100**

DMV Select Services, 3127 Forge Road. Call DMV at **804-497-7100**.

✓ **Dog tags, 253-6705**

Dog tags are required by County law. A current rabies certificate signed by a licensed veterinarian must be presented at the time of purchase.

✓ **Emergencies, 911**

Call 911 for police, fire or emergency medical response.

✓ **Leaf disposal, 565-0971**

The County offers options for leaf disposal. Contact the Solid Waste Division at **565-0971** or genserv@james-city.va.us.

✓ **Open burning regulations, 220-0626**

Open burning is regulated by state and local laws. Contact the Fire Marshal's Office at **220-0626** for questions and permits. All open burning is prohibited from midnight to 4 p.m. each day starting February 15 and ending April 30 of each year.

✓ **Parks and Recreation, 259-3200**

All residents are offered access to affordable, life-enhancing recreation activities and user-friendly parks and facilities. For more information, e-mail parks.rec@james-city.va.us.

Quick List of Phone Numbers

A

Administration, County
.....253-6728

Animal Control.....565-0370

B

Board of Supervisors253-6609

C

Code Compliance (building permits).....253-6626

Commissioner of Revenue
.....253-6695

Communications253-6864

Community Services259-5400

Community Video Center
.....259-7700

Convenience Centers565-0971

County Attorney253-6612

County Engineer259-1460

D

Development Management
.....253-6671

DMV Select (Satellite Services)
.....1-804-497-7100

E

Economic Development
.....253-6607

Emergency Hotline.....875-2424

Emergency Management
.....564-2140

Emergencies only911

Environmental.....253-6670

Extension Office564-2170

F

Finance253-6630

Fire Administration.....220-0626

H

Housing and Community Development.....259-5340

Human Resources253-6680

J

James City County Library
.....259-7770

James City Service Authority
.....253-6800

Job Line.....253-6736

L

Legacy Hall reservations 259-5410

P

Parks and Recreation.....259-3200

Planning/Zoning253-6685

Police Administration253-1800

R

Real Estate Assessments
.....253-6650

Records Management253-6730

Recycling.....259-9850

S

Satellite Services.....564-2160

Schools Central Office ...253-6777

Social Services259-3100

Solid Waste565-0971

Stormwater259-1460

T

Treasurer.....253-6705

V

Voter Registrar253-6868

W

Williamsburg Library ...259-4040

✓ Satellite Services, 564-2160

Satellite Services is a County office in Toano offering convenient access to government services.

✓ Solid Waste/Recycling, 565-0971 or 259-9850

The County offers curbside recycling services and three Convenience Centers for residential trash disposal and recycling. The County does not provide curbside trash collection.

For more information on curbside recycling, call the Virginia Peninsulas Public Service Authority (VPPSA) at **259-9850** or e-mail **curbsiderecycling@vppsa.org**.

For questions other than curbside recycling inquiries, contact the County's Solid Waste office at **565-0971** or e-mail **genserv@james-city.va.us**.

■ **Jolly Pond Road**, 1204 Jolly Pond Road – every day, 7 a.m. to 5 p.m.

■ **Tewning Road**, 107 Tewning Road (off Ironbound Road) – Monday, 8 a.m. to noon and Tuesday-Saturday, 8 a.m. to 4 p.m.

■ **Toano**, 185 Industrial Blvd. (Hankins Industrial Park) – every day, 8 a.m. to 4 p.m.

Hours may change due to holiday closings.

✓ Vehicle registration, 253-6695

James City County requires that all motor vehicles be registered with the Commissioner of the Revenue within 30 days of purchase. A permanent DMV registration identifying the vehicle and showing a James City County address is required for registration.

✓ Volunteer Services, 253-6680

Volunteer Services develops and coordinates volunteer support for all County departments and assists neighborhoods in recruiting volunteers for neighborhood projects. For more information, e-mail **cschenk@james-city.va.us**.

✓ Voting, 253-6868

To vote, you must be registered in the precinct in which you live at least 29 days prior to the election. Address or name changes must be reported to Voter Registration. Hours are 8 a.m. to 5 p.m. daily.

✓ Water regulations, 253-6800

From May 1 to Sept. 30 of every year, James City Service Authority (JCSA) customers are under Outdoor Water Use Regulations to help the County manage water demand during the hot summer months.

- Outdoor Water Info Line: **259-4152**
- Violations: **229-7421**
- *Let's Be WaterSmart* website: **bewatersmart.org**

✓ Water/wastewater services, 253-6800

The JCSA provides municipal water and wastewater service to County residences and businesses in the Primary Service Area between Toano and Grove and operates dedicated detached central water systems in other areas of the County. For current customer rates and charges, see www.jccEgov.com/jcsa.

- JCSA e-mail: **jcsa@james-city.va.us**

✓ Williamsburg-James City County Schools, 253-6777

The school division serves the City of Williamsburg and James City County. For more information, see **wjcc.k12.va.us**.

Permanent Voter Registration Sites

General Registrar, main office

101-B Mounts Bay Road

.....253-6868

E-mail: ajcole@james-city.va.us

Satellite Services

3127 Forge Road.....564-2160

E-mail: satellite@james-city.va.us

Human Services Center

5249 Olde Towne Road....259-3100

JCSA Emergency Information

Emergency, normal hours

Monday-Friday, 7 a.m. to 3:30 p.m.

.....229-7421

Emergency, after hours, weekends and holidays

.....566-0112

Taxes

The Treasurer (**253-6705**) of the County is charged with the responsibility of collecting all taxes.

TYPE	RATE/AMOUNT	PAYMENT DUE
Personal Property	\$4 per \$100 assessed value	June 5 and Dec. 5
Real Estate*	77 cents per \$100 assessed value	June 5 and Dec. 5
Sales	5% (1% to County, 4% to State)	20th of each month
Prepared Food and Beverage	4%	20th of each month
Lodging	5%	20th of each month
State Income	Call 253-6695	File by May 1
Business License	Call 253-6698	April 5

**Real estate taxes are subject to change by the Board of Supervisors. For the most up-to-date information, see jccEgov.com.*